

What is a Case Manager?

The case manager, according to the CMSA standards of practice (CMSA, 2010), performs the primary functions of assessment, planning, facilitation, advocacy, monitoring and evaluation which are achieved through collaboration with the client and other health care professionals involved in the client's care.

Often also an R.N., case managers are utilized with the goal of improving patient outcomes by reducing readmissions and weighing the necessity of medical treatment for a proposed intervention.

To learn more about the role a Case Manager plays in your care explore <https://cmsa.org/case-management-at-a-glance/>